

Curriculum Vitae

Personal Information

Name / Surname **Paolo Rigobello**
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Nationality Italian
Date of birth 12.02.1980

Actual employment **IT Operation Director**

Professional experience

Date	October 2016 – Today
Employment	IT Operations Director
Main tasks and responsibilities	Responsible for all Regionally sold delivery as well as in life service for key Accounts
Employer's details	GTT Communications, Inc.
Type of Business	Cloud & Service Provider
Main activities and responsibilities	Head of the IT operations business unit. Managing operational teams against business unit budget in accordance with the Company strategy.
Date	January 2013 – October 2016
Employment	Team Manager
Main tasks and responsibilities	Manager of a Business Unit
Employer's details	Altran Italia S.p.A., corso Sempione, 66, 20154, Milano
Type of Business	High-tech engineering consulting
Main activities and responsibilities	In charge of a profit center: coordinating service managers, project managers and system engineers, monitoring their occupation rate. Guarantor of the technical offers and pricing of business activities.
Date	January 2010 – December 2012
Employment	IT Service Manager
Main tasks and responsibilities	IT project delivery, IT project management, IT service management
Employer's details	Altran Italia S.p.A., corso Sempione, 66, 20154, Milano
Type of business	High-tech engineering consulting
Main activities and responsibilities	Responsible for systems, clusters of component, several technologies and undertakes many activities in the field of expertise. Developing activities for different business lines/branches, contribute to the projects evolution and participates to R&D/Innovation Strategy.

Date	December 2007 – January 2010
Employment	Project Manager
Main tasks and responsibilities	IT project management, Data Center Infrastructure project management
Employer's details	Fastweb S.p.A., via Caracciolo, 51, 20155, Milano
Type of business	Internet Service Provider
Main activities and responsibilities	Responsible for coordinating, managing & delivering/fulfilling very high complex, multi-disciplinary, multi-geography/international, cutting edge innovative projects with high level of risk. Responsible for managing the working relationship with strategic customers, as well as customer care & overall satisfaction.
Date	September 2006 – December 2007
Employment	Project Manager
Main tasks and responsibilities	IT project management
Employer's details	Accenture, Via Maurizio Quadrio, 17, 20154 Milano
Type of business	High-tech engineering consulting
Main activities and responsibilities	Responsible for the planning, execution & delivery of high complex projects or portfolios with a PAC threshold
Date	September 2004 – September 2006
Employment	IT Consultant
Main tasks and responsibilities	Help Desk team Leader, Start-up project management line
Employer's details	Direct Line Insurance, piazza Monte Titano, 10, 20131, Milano
Type of business	Insurance
Date	October 2004 – September 2005
Employment	IT teacher
Main tasks and responsibilities	Programming, start-up and computer courses
Employer's details	Foundation Enaip Lombardia, via Ventura, 4, 20134, Milano
Type of business	Training center and orientation

Education and training

Date	September 1999 – November 2004
Degree	University degree
Subjects	Marketing, administration computerized study, design software / hardware environments
College	Università Statale di Milano

Personal skillsNative language **Italian**

Other languages

Self-assessment

European level()***English****Spanish**

Understanding				Speaking				Written	
Listening		Reading		Interaction		Speaking			
C2	Autonomous	C2	Autonomous	C2	Autonomous	C2	Autonomous	C2	Autonomous
B2	Autonomous	B2	Autonomous	B2	Autonomous	B2	Autonomous	B2	Autonomous

(*) [Common European Framework of reference for languages](#)

Social skills

Results-oriented personality, initiative, good organizational skills, collaborative approach and enterprising, strong communication skills, good aptitude for relationships, authority, integrity, independence, leadership

Organisational skills

Ability to work in teams, priority management, adaptability, flexibility and an operational approach and practical problem solving. Ability to manage complex groups, numerous and heterogeneous. Strong commercial skills and strong financial sensibility

Technical skills

Depth knowledge of Microsoft Office, Cisco CCNA, CRM, SME, complete knowledge of the main tools of project management, strong knowledge of the processes and operations of the Infrastructure operations

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License A + B

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Signature
