

PERSONAL INFORMATION



Andrea Padova

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Sex Male | Date of birth 15/06/1988 | Nationality Italian

WORK EXPERIENCE

BUSINESS OR SECTOR

3PL and value added services for the healthcare sector (MD, IVD, Pharma)

Feb 2018 – June 2018

Group Internal Auditor & Compliance Officer @ [Bomi Italia S.p.A.](#), Milano, Italy.

Responsibilities

Report to COO and Board of Directors on compliance aspects, analyse regulatory requirements (such as GMP, GDP, FDA 21 CFR Part 820, CFDA GSP) and service agreements (customers, suppliers, consultants), define and implement Group Policies (such as quality, safety, privacy, sustainability), perform risk assessments, define project plans and guide actions related to compliance within the Group.

Achievements

- Updated internal policies and processes to comply with European General Data Protection Regulation within tight timelines, and achieved significant reduction of operational and financial risks related to added value services that involve the processing of highly sensitive data.
- Analysed business context, defined stakeholder matrix and materiality matrix in relation to United Nations Sustainable Development Goals and internal corporate sustainability project.

Apr 2015 – Jun 2018

EMEA / ASIA RAQS Coordinator & Operations Support @ [Bomi Italia S.p.A.](#), Milano, Italy.

Responsibilities

Report to Head of Projects & IT (start-up, IT projects, operations support) and report to Global Quality Manager (regulatory affairs, quality system), support start-up implementation (China, Turkey, Italy, France), update and verify implementation of quality management system in relevant branches, perform operational audits (internal and external), analyse and define quality agreements (suppliers and customers), maintain Group ISO certifications, optimize supply chain processes and SOPs (CAPA definition, implementation, and follow-up), supervise validation processes, define KPIs.

Achievements

- Completed the process for the update of ISO certificates to latest ISO 9001:2015 and ISO 13485:2016, which is mandatory requirement for the business continuity.
- Updated and implemented Corporate Quality Management System in China and in Turkey and recruited and trained local Quality Managers, both local branches received zero or few minor nonconformities during following customers and authorities audits.
- Within China 4PL project, audited and assigned CAPA to suppliers and to local branch organization, supervised CAPA implementation, with an improvement of the interfacing structure between WMS / TMS and ERPs, with resolution of main IT issues and reduction of 90% of complaints on IT aspects.
- Within Turkey 3PL project, implemented a new customer complaint process flow and customized complaint management system, approved by customer, supplier and internal organization, with reduction of missing stock value by 15% within 3 months and reduced complaint handling time by 50%.
- Supervised the local team in the application to Turkey MoH for obtaining license for storage of pharmaceuticals, preparation of new technical validation documentation, and obtained the authorization with few minor nonconformities.
- Received two audits from two main Turkey customers prior to start-up, and obtained final approval from both customers Global Supply Chain Quality Manager to proceed with the operations.
- Defined new corporate standard for the validation of temperature controlled storage areas, performed successfully validations and wrote final validation technical reports.

Oct 2014 – Apr 2015 Internship @ [Bomi Italia S.p.A.](#), Milano, Italy.

Responsibilities Report to Operations Manager, perform customer service activities, support shipping and expedition department, prepare and archive batch records and kitting and labelling reports, plan consignment stock activities, perform 24/7 urgent deliveries of coronary stents at hospitals for urgent surgery, analyse operational data and monitor KPIs, verify the accuracy of KPI calculation methods and report extractions.

Achievements

- Defined new layout of main KPI reports, obtained internal and customer approval.
- Supervised implementation of basic changes to ERP interfacing system between internal ERP and suppliers ERP, with an improvement of the accuracy of automatic KPIs reports from up to 1.5% depending on activity and volumes, with related improvement in terms of gained contractual bonuses as per agreement with the customer.

EDUCATION

Oct 2007 – Jul 2013 Master's Degree in Law (Laurea Magistrale) @ University of Pisa.

Achievements

- Completed studies with [thesis](#) on corporate liability for injuries and manslaughter at work.

SKILLS

Professional skills

- Excellent communication skills and ability to understand people from different backgrounds and cultures, regulatory analysis, ability to use technical and specific terminology in different languages and contexts (legal, quality, logistics and transport), project management, respect of timelines, audit.

Digital skills

- PC literacy (word, excel, power point, visio, gmail, google drive, google sheets), good understanding of database structure, data extraction, data analysis, software interfacing and software validation.

Languages

- English, Italian (mother tongue), Russian, Portuguese.

CAREER INTERESTS

- Compliance, Project Management, Business Administration, Entrepreneurship, Supply Chain.