



## Curriculum Vitae Europass

### Personal information

First name(s) / Surname(s) Alfieri Davide  
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Nationality Italian  
Date of birth July 14th, 1980  
Gender Male

### Desired employment / Occupational field

**Anti-money laundering and customer relations officer**

### Work experience

Dates	September 2014 – today
Occupation or position held	Head of local Compliance
Main activities and responsibilities	Responsible for AML procedures – in charge for suspicious transactions reporting – member of the internal AML committee (for Italy and Spain) – drafting and implementation of compliance policies and procedures (AML, data collection, GDPR, internal compliance guidelines, evaluation of internal risks, ecc...) – data flows sending to relevant Authorities (AML flows, CRS, FATCA, Anagrafe tributaria, Anagrafe rapport finanziari, ecc...) – regular reports to management on AML, internal control systems and data protection – responsible for complaints and bi-annual reports to the Authority – compliance training to employees and distributors
Name and address of employer	FWU Group – FWU Life Insurance Lux S.A. – via Lepetit, 8/10 – 20124 Milan
Type of business or sector	Financial services
Dates	March 2014 – August 2014
Occupation or position held	Senior Consultant
Main activities and responsibilities	Arca Assicurazioni: Implementation of the new CRM Company system – analysis of old and new requirements – UAT test – data migration process management – portfolio data administration
Name and address of employer	Capgemini Italia – via Nizzoli, 6 – 20147 Milan
Type of business or sector	Consulting
Dates	May 2011 – february 2014
Occupation or position held	Portfolio policy administration and IT support
Main activities and responsibilities	Development of IT functionalities – data migration process implementation – user tests – technical analysis of life tariffs – policy administration – re-insurance and co-insurance – support to actuarial and accountant department – support to commercial networks
Name and address of employer	Vittoria assicurazioni – via Ignazio Gardella, 2 – 20149 Milan
Type of business or sector	Insurance
Dates	July 2009 – April 2011

Occupation or position held Insurance broker and IT support

Main activities and responsibilities Management and improvement customers portfolio– consulting activity to individuals and Companies about risk management and life/pension funds products – internal IT functionalities development

Name and address of employer Alleanza Toro assicurazioni – Ag. Generale di Varese – Via Vittorio Veneto 11 – Varese

Type of business or sector Insurance

Dates December 2003 – June 2009

Occupation or position held Portfolio policy administration and IT support

Main activities and responsibilities Customer administration – policy portfolio management – IT functionalities implementation – creation and improvement of periodical communications according to the regulation (ISVAP, CONSOB, COVIP) – Customer Service adjournment – implementation of business processes – up-front and management fee rebate payment – support to commercial networks – customer and tied agent satisfaction survey

Name and address of employer Zurich Life Insurance Italia – via Benigno Crespi, 23 – 20159 Milan

Type of business or sector Insurance

Dates July – November 2003

Occupation or position held Stage

Main activities and responsibilities HR recruitment – update of internet sites with job advertisements – administration

Name and address of employer Vedior

Type of business or sector Recruitment

Dates July – September 2002

Occupation or position held Stage

Main activities and responsibilities Institutional investors fund exchange

Name and address of employer BNP Paribas

Type of business or sector Banking

## Education and training

Dates September 1999 – February 2004

Title of qualification awarded Bachelor degree in Financial markets economics – Graduation thesis: “Public securities: the Italian State and local governments experiences”; Supervisor: Professor Giancarlo Forestieri

Name and type of organisation providing education and training “Luigi Bocconi” University, Milan, Italy

Level in national or international classification University bachelor degree

Dates September 1994 – July 1999

Title of qualification awarded High school graduation – Informatics National Program

Name and type of organisation providing education and training Liceo Scientifico Statale “Paolo Frisi” - Monza - Italy

Level in national or international classification High School degree focusing on sciences

## Personal skills and competences

Mother tongue(s) Italian

Other language(s)

Self-assessment

European level (\*)

**English**

Understanding				Speaking				Writing	
Listening		Reading		Spoken interaction		Spoken production			
C1	Advanced	C1	Advanced	C1	Advanced	C1	Advanced	C1	Advanced

(\*) *Common European Framework of Reference for Languages*

Social skills and competences	Very good relationship capabilities – Social network improved participating to team working programs – Very good communicative skills
Organisational skills and competences	Abilities in understanding complex situations and managing processes – Very good time managing skills and ability to lead projects and people
Technical skills and competences	Financial services skills concerning compliance, data flows to relevant Authorities, internal reporting to management, complaints and training
Computer skills and competences	Advanced user of: Windows, Office (Word, Excel, Power Point, Access) and Management systems
Driving licence	Motorcycle and car driving licences (A and B)
<b>Additional information</b>	Car and motorcycle at my disposal Availability in travelling

I authorize the use of my personal data as for Legislative Decree 196/2003 and UE Regulation n. 2016/679