

PERSONAL INFORMATION

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Nationality Italian
Date of birth 23, NOVEMBER, 1975



WORK EXPERIENCE

- Dates (from – to) 1st July 2013 – today
- Name of employer RBC Investor and Treasury Services.
- Type of business or sector Asset Management – Global Custody - Banking
- Occupation or position held Manager, IT Italy
- Main activities and responsibilities Management of the local IT team, that provides infrastructure services, help desk support and application development. Responsible for the IT Service Delivery to the Italian branch, including datacenter management, providing reporting to the Group's IT Director of Subsidiaries and Branches. Permanent member of the Italian Executive Committee. Advisory role within the branch, holding key relationship with external clients and acting as a partner to the Sales team.
- Relevant achievements/projects IT Department restructuring, revising roles/responsibilities within the function and migrating the local services to the Corporate DataCentres (Citrix based). Setup of proper Job Mandates in accordance with Italian and Luxembourgish regulators (Bank of Italy and CSSF).
IT personnel dismissal due to office restructuring, staff management through MbO approach. Management of IT outsourcers (Demand Management, KPI monitoring, SLA reviews, Issue Logging and Analysis). Budget management up to 1Mio€.
Accountable for all the data flows exchanged with local counterparties and HQ through Spazio system. IT Risk assessments performed with RSA Archer. MEGA HOPEX for EA design.
- Dates (from – to) 14th June 2010 – June 2013
- Name of employer RBC Dexia Investor Services.
- Type of business or sector Asset Management – Global Custody - Banking
- Occupation or position held IT Infrastructure Architect and Engineer
- Main activities and responsibilities Management of the local IT Infrastructure in terms of Network, Communication equipment and Windows Systems, Development of the systems, Security controls and Analysis, Coordination of the IT Infrastructure Support Team, Performance Monitoring and Analysis of systems.
- Relevant achievements/projects Re-engineering of the existing infrastructure, including hardware replacement, OS upgrade and virtualization of Business Applications. Implementation of formal IT procedures based on ITILv3 Framework such as Change, Demand, Patch and Vulnerability, Capacity, Backup management. Implementation of resilient services for the critical applications by means of failover clustering and network load balancing (HA/DR - High Availability and Disaster Recovery). Improvement of the network topology and implementing dual carrier layers, redundant gateways and multi-tier firewall systems. New DR strategy with storage-based mirroring (SAN), application-based replication and geo-clustering. Setup of documentation for all the managed services with knowledge base, change history DR and recovery procedures (failover/failback/system restore).
- Dates (from – to) 1st January 2008 – 11th June 2010
- Name of employer Credit Suisse (Italy) S.p.A.
- Type of business or sector Private Banking – Investment Banking – Asset Management
- Occupation or position held Business Continuity and Disaster Recovery Manager (Vice President)
- Main activities and responsibilities Global coordination of all BC and DR management activities, across Italy (800 people). Direct reporting to Senior Management (Board of Directors) and to EMEA BCM Department. Business

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<ul style="list-style-type: none"> • Relevant achievements/projects 	<p>Impact Analysis, Risk Assessments, BC and DR testing, BC Plans lifecycle management. Crisis Management Team coordination.</p> <p>Implementation of an internal BCM Framework that includes dual-phase analysis (process vs asset), automated Incident & Alert notification, monitoring of RPC/RTC against desired RPO/RTO. Company-wide management of Business Continuity Plans through workflow application.</p>
<ul style="list-style-type: none"> • Dates (from – to) • Name of employer • Type of business or sector • Occupation or position held • Main activities and responsibilities 	<p>7th July 1999 – 31st December 2007</p> <p>Credit Suisse (Italy) S.p.A.</p> <p>Private Banking – Investment Banking – Asset Management</p> <p>Vice Head of IT Infrastructure; Systems Architect and Engineer (Assistant Vice President)</p> <p>Management of the local IT Infrastructure in terms of Network, Communication equipment and Windows Systems, Development of the systems, Security controls and Analysis, Coordination of the IT Infrastructure Support Team, Performance Monitoring and Analysis of systems, Local Intranet development.</p>
<ul style="list-style-type: none"> • Relevant achievements/projects 	<p>Deployment of ISDN Remote Terminals to AS/400, including AS/400 configuration.</p> <p>Design implementation and migration to Active Directory (from NT-based domain) for Italian HQ and branches. Design and implementation of High Availability services (failover clustering and NLB clusters) for databases (SQL Server), mail systems (Exchange), web servers (IIS and Sharepoint). DR strategy for standard infrastructure components (DHCP, DNS, Directory Services, File Sharing). Implementation of Citrix Terminal Servers (Desktop and Application). Virtualization through VMware.</p>
<ul style="list-style-type: none"> • Dates (from – to) • Name of employer • Type of business or sector • Occupation or position held • Main activities and responsibilities 	<p>December 1996 – July 1999</p> <p>IT Consultant for different companies (i.e. Deutsche Bank)</p> <p>Finance, Industry, Chemical, etc.</p> <p>Systems Integrator and Designer, On-site assistance</p> <p>Design, implementation and support on Windows systems; Security analysis</p>

EDUCATION AND TRAINING

<ul style="list-style-type: none"> • Dates (from – to) • Name and type of organisation providing education and training • Principal subjects/occupational skills covered <ul style="list-style-type: none"> • Title of qualification awarded • Level in national classification 	<p>1999-2006</p> <p>Microsoft Courses on Windows Platform and related systems (with Certification Exams)</p> <p>Windows Operating Systems (Windows NT, Windows 2000, Windows XP, Windows 2003)</p> <p>Messaging Systems (Exchange 2003)</p> <p>Microsoft Certified Systems Engineer (with Messaging specialization)</p>
<ul style="list-style-type: none"> • Dates (from – to) • Name and type of organisation providing education and training • Principal subjects/occupational skills covered <ul style="list-style-type: none"> • Title of qualification awarded • Level in national classification 	<p>1999-2006</p> <p>Microsoft Courses on BackOffice systems</p> <p>SMS 2/2003, MOM2000/2005, SQL Server 7/2000/2005, Windows Clustering, Terminal Services, Proxy Server 2, ISA Server 2000/2004, Sharepoint Portal Server 2003, IIS 4/5/6</p> <p>BackOffice Specialist</p>
<ul style="list-style-type: none"> • Dates (from – to) • Name and type of organisation providing education and training • Principal subjects/occupational skills covered <ul style="list-style-type: none"> • Title of qualification awarded • Level in national classification 	<p>1999-2006</p> <p>English Courses (with different companies)</p> <p>Business English</p> <p>Finance-Oriented English</p> <p>Upper Intermediate</p>

- Dates (from – to) 1995-1997
 - Name and type of organisation providing education and training "Politecnico di Milano" University
 - Principal subjects/occupational skills covered Electronics Engineering
 - Title of qualification awarded Not Completed
 - Level in national classification
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- Dates (from – to) 1991-1995
 - Name and type of organisation providing education and training "L. Galvani" High School, Milan
 - Principal subjects/occupational skills covered Electronics, Electrical Engineering, Telecommunications, Computer Science
 - Title of qualification awarded Higher Diploma in Electronics and Telecommunications
 - Level in national classification 50/60

PERSONAL SKILLS AND COMPETENCES

MOTHER TONGUE **ITALIAN**

OTHER LANGUAGES

- Reading skills **ENGLISH**
VERY GOOD
- Writing skills VERY GOOD
- Verbal skills VERY GOOD

SOCIAL SKILLS .
 SOCIABLE CHARACTER, COOPERATIVE AND FLEXIBLE, GOOD LEADERSHIP.
 I LIKE SHARING EXPERIENCES AND KNOWLEDGE, AS A WAY TO ACHIEVE WORK OBJECTIVES.
 MY SOCIAL SKILLS HAVE BEEN ESPECIALLY IMPROVED DURING THE CONSULTING EXPERIENCES I HAD WITH DIFFERENT JOB PARTNERS.

ORGANIZATIONAL SKILLS GOOD ORGANIZATIONAL ABILITY, ACQUIRED DURING MULTI-YEAR PROFESSIONAL EXPERIENCES ALSO IN STRESSFUL PERIODS. GOOD BUDGET ADMINISTRATION SKILLS.

TECHNICAL SKILLS AND COMPETENCES VERY DEEP EXPERIENCE WITH WINDOWS OPERATING SYSTEMS AND MICROSOFT SERVERS, ESPECIALLY IN HIGHLY SECURED AND HIGHLY AVAILABLE ENVIRONMENTS, ACQUIRED IN CREDIT SUISSE.
 LITTLE EXPERIENCE WITH LINUX (UBUNTU/REDHAT) AND UNIX SYSTEMS (SOLARIS, BSD), ACQUIRED IN CREDIT SUISSE DURING DEVELOPMENT PROCESSES
 VERY GOOD EXPERIENCE WITH OFFICE AUTOMATION PACKAGES (INTERNET BROWSERS, OFFICE, ETC.)
 LITTLE EXPERIENCE WITH GRAPHICAL EDITING TOOLS (ADOBE PHOTOSHOP) AND VIDEO EDITING SOFTWARE (ADOBE PREMIERE)

OTHER SKILLS I CONSIDER MYSELF AS VERY BUSINESS ORIENTED PERSON;
 I LIKE TO KEEP MYSELF UPDATED ON NEW IT TECHNOLOGIES;
 I'M ALSO VERY FOCUSED ON THE DEVELOPMENT OF THE IT ENVIRONMENT IN TERMS OF TECHNOLOGY ACQUISITION AND OPTIMIZATION, IN ORDER TO GUARANTEE THE BEST POSSIBLE SERVICE FOR THE COMPANY I WORK FOR. DURING MY CAREER I WAS ABLE TO PARTICIPATE IN MANY FINANCIAL PROJECTS, ESPECIALLY RELATED TO REGULATORY CHANGES (MIFID, AIFMD, FATCA, T2S, UCITS V) WHERE IT HAD BEEN INVOLVED TO DEVELOP SPECIFIC SOLUTIONS OR JUST AS AN INTERNAL PARTNER.

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