

CURRICULUM VITAE

➤ EDUCATION AND TRAINING

From 2013 to 2016

Bachelor in Linguistic Mediation and Intercultural Studies
Full marks with honor
University of Milan

From September 2015 to January 2016

Erasmus+
Latvia, Latvijas Universitāte (Riga)

From 2008 to 2013

High School Diploma
Liceo Scientifico IIS Bachelet, 20081 Abbiategrasso (MI)

➤ WORK EXPERIENCE

From December 2016 until now

Customer Care and App Testing at Whatwapp Entertainment S.r.l.

From February to June 2015

Student collaboration at Slavic and French Studies department,
Foreign Languages library, University of Milan

➤ SKILLS

LINGUISTIC SKILLS:

English Level C1

Russian Level B2 (Russian for Everyday Communication, Vantage level B2. International Certificate)

PERSONAL SKILLS:

Great communication and relational skills developed during my work experience and during my studies, at university and abroad

Great organizational skills, both working in team or autonomously

Great experience at adjusting and integrating in new situations and cultural environments as an Erasmus students

COMPUTER SKILLS:

Competence with Helpdesk Software

Competence with Office tools

Competence with email services



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I authorise the use of my personal data according to Legislative Decree N° 196/03

Sara Zanellato